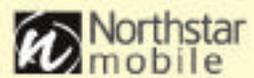


MemorySafe™

User Guide

**For Palm
Handhelds:**

Palm m100
Palm III Series
Palm V Series
Palm VII Series



MemorySafe lets you protect the data stored on your Palm handheld while you're away from your home or office. If you don't have access to your computer, or don't use a computer, you simply back up or restore—anytime, anywhere—then store MemorySafe away from your handheld. It's that easy!

You should back up your Palm handheld computer before changing the batteries or after entering any data you don't want to lose, as a quick and easy alternative to HotSyncing. You also can use MemorySafe to transfer entire data files from your Palm handheld to another Palm handheld.



*MemorySafe
for Palm V
not shown*

Installing the Software

Prior to using MemorySafe, you must install the MemorySafe application on your Palm handheld. You can do this in three ways:

- Install the MemorySafe application provided on the CD on your PC or Mac, then copy the software to your Palm using a HotSync® operation.
- Download the MemorySafe application from www.northstarmobile.com to your desktop, then copy the software to your Palm handheld using a HotSync operation.
- Beam the MemorySafe application from another Palm handheld.

MemorySafe

Refer to your Palm handheld user guide for instructions on how to copy the software to your Palm handheld using a HotSync operation or to beam applications from another Palm handheld.

Getting Started

1. Insert MemorySafe into the serial port of your Palm handheld until the connectors are fully engaged and the unit is secure. The MemorySafe icon will appear in the Palm applications screen.

■ Using MemorySafe

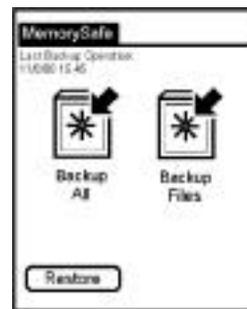
1. Tap the MemorySafe icon on the Palm applications screen. The MemorySafe main screen will appear.



M'Safe

■ To Backup All Files

1. Tap **Backup All** to back up all files.
2. The backup will begin. Tap **Cancel** to cancel the backup.
3. If MemorySafe already contains files of the same name, you will be prompted to confirm the backup. Tap **Yes** to overwrite the files, or **No** to cancel the backup.
4. When the backup is complete, tap **Done** to return to the MemorySafe main screen.



■ To Backup Individual Files

1. Tap **Backup Files** to back up individual files.
2. Tap each individual file you wish to back up, then tap **Backup**.
3. If MemorySafe already contains a file(s) of the same name, you will be prompted to confirm the backup. Tap **Yes** to overwrite the file(s), or **No** to cancel the backup.
4. When the backup is complete, tap **Done**.
5. Tap **Done** again to return to the MemorySafe main screen.

■ To Restore All Files

1. Tap **Restore**.
2. Tap **Restore All** to restore all files to your Palm handheld.
3. If your Palm handheld already contains files of the same name, you will be prompted to confirm the restore of each file. Tap **Yes** to overwrite each file on the Palm handheld, or **No** to cancel the restore.
4. When the transfer is complete, tap **Done** to return to the MemorySafe main screen.

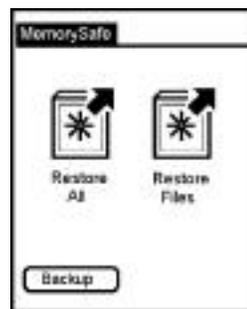
■ To Restore Individual Files

1. Tap **Restore**.
2. Tap **Restore Files** to restore individual files.
3. Tap each individual file you wish to restore, and tap **Restore**.

4. If your Palm handheld already contains file(s) of the same name, you will be prompted to confirm the restore. Tap **Yes** to overwrite the file(s) on the Palm handheld, or **No** to cancel the restore.
5. When the transfer is complete, tap **Done**.
6. Tap **Done** again to return to the MemorySafe main screen.

Warning: Do not unplug MemorySafe during a backup or restore operation as this may result in loss of data. It is recommended that you initialize MemorySafe if it is removed during either operation.

If you restore data from MemorySafe to your Palm handheld, any changes you have made to the data on the handheld since the last backup will be lost.



Restoring Lost Data

If you lose your Palm handheld or lose all the data on your handheld through a hard reset, and you have backed up your data to MemorySafe, you can simply restore your data to your existing or new Palm handheld.

1. Install the MemorySafe application software on the handheld using any of the installation procedures described earlier. Remember, if you're on the road, you can beam the application from another handheld.
2. Connect MemorySafe to your Palm handheld.
3. Use the Restore All procedure described earlier to restore the entire database to your Palm handheld.

Warning: The MemorySafe application is not installed permanently in the ROM of your Palm handheld. Therefore, if you lose all your data on your Palm handheld, you also will lose the MemorySafe application. In order to access the data you have saved on MemorySafe, you must re-install the MemorySafe application to your Palm handheld.

Using a Password

■ To Set Up a Password

As an option, you can set up a password that must be entered to back up or restore data to/from your MemorySafe. Once you have set up the password, you can turn it on and off at any time. This password will prevent unauthorized users from gaining access to your saved data.

1. Tap the MemorySafe icon on the Palm applications screen.
2. Tap the Palm Menu icon to view the menu bar.
3. Tap **Tools** in the menu bar.
4. Tap **Set Password** in the dropdown menu.
5. Enter your old password in the space provided. (Leave this blank if you are setting up a password for the first time.)
6. Enter your new password of up to eight characters in the space marked "Enter a new password".
7. Re-enter your new password in the space marked "Verify new password".
8. Enter a hint that will remind you of your password in the space marked "Enter hint".
9. Tap **OK** to save your new password and return to the MemorySafe main screen.

■ To Turn On/Off a Password

1. Tap the MemorySafe icon on the Palm applications screen.
2. Tap the Palm Menu icon to view the menu bar.
3. Tap **Tools** in the menu bar.
4. Tap **Turn Password On/Off** in the dropdown menu.
5. Tap **On** or **Off** as required.
6. Tap **OK** to return to the MemorySafe main screen.

Initializing MemorySafe

If you need to clear all the data from your MemorySafe, you can use the initialization procedure.

1. Tap the MemorySafe icon on the Palm applications screen.
2. Tap the Palm Menus icon to view the menu bar.
3. Tap **Tools** in the menu bar.
4. Tap **Initialize MemorySafe** in the dropdown menu. A warning will appear advising you that this operation will erase all data on MemorySafe.
5. Tap **Yes** to continue or **No** to cancel. When the operation is complete, you will return to the MemorySafe main screen.
6. Tap **OK** to return to the MemorySafe main screen.

Need Assistance?

If you encounter a problem with your MemorySafe, please contact our technical support staff by email at support@northstarmobile.com or at www.northstarmobile.com.



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Disclaimer: By using MemorySafe and its software, the user agrees to be bound by the terms stated in the limited warranty. Rev C